## A – What is the Social Security Online Service (Segurança Social Direta – SSD)?

The Social Security Online Service (SSD) is a direct, fast, effective, convenient and safe communication channel through which natural persons and companies may have access to Social Security services via the Internet without having to go to face-to-face customer information services.

The main purpose is to provide a functional and proximity service to citizens and companies, according to their needs, in order to maximize their relationship and interaction with Social Security.

Through this communication channel they may:

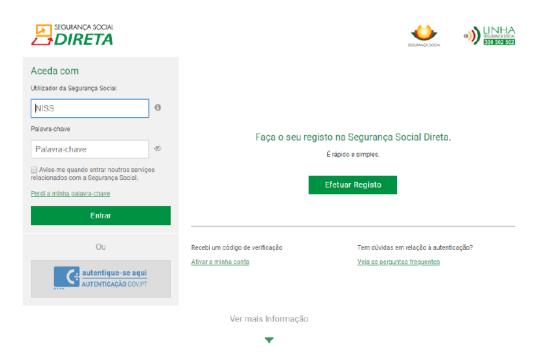
- Consult information registered in the Social Security information system (Sistema de informação da Segurança Social – SISS);
- Change some information or ask Social Security to change information in the system.

## B – What do I need to have access to the Social Security Online Service?

## You need:

- Internet access;
- Your Social Security Identification Number (NISS);
- A personal password.

You may also use your Citizen's Card to make your authentication in the Social Security Online Service (SSD), provided that you have a card reader.



Useful Link: <a href="http://www.seg-social.pt/inicio">http://www.seg-social.pt/inicio</a>