

A – What is the Social Security Online Service (*Segurança Social Direta* – SSD)?

The Social Security Online Service (SSD) is a direct, fast, effective, convenient and safe communication channel through which natural persons and companies may have access to Social Security services via the Internet without having to go to face-to-face customer information services.

The main purpose is to provide a functional and proximity service to citizens and companies, according to their needs, in order to maximize their relationship and interaction with Social Security.

Through this communication channel they may:

- Consult information registered in the Social Security information system (*Sistema de informação da Segurança Social* – SISS);
- Change some information or ask Social Security to change information in the system.

B – What do I need to have access to the Social Security Online Service?

You need:

- Internet access;
- Your Social Security Identification Number (NISS);
- A personal password.

You may also use your Citizen’s Card to make your authentication in the Social Security Online Service (SSD), provided that you have a card reader.

The image shows a screenshot of the Social Security Online Service (SSD) website. On the left, there is a login form titled 'Aceda com' (Log in with). It includes a field for 'Utilizador da Segurança Social' (Social Security User) with 'NISS' entered, and a 'Palavra-chave' (Password) field. Below these fields are checkboxes for 'Avise-me quando entrar noutros serviços relacionados com a Segurança Social.' and a link 'Perdi a minha palavra-chave'. A green 'Entrar' (Log in) button is at the bottom of the form. Below the login form is an 'Ou' (Or) section with a button for 'autentique-se aqui' (authenticate here) and 'AUTENTICAÇÃO GOV.PT'. On the right, there is a registration section titled 'Faça o seu registo na Segurança Social Direta.' (Create your registration in Social Security Direta). It includes the text 'É rápido e simples.' (It is fast and simple.) and a green 'Efetuar Registo' (Perform Registration) button. Below the registration section are links for 'Recebi um código de verificação' (I received a verification code) with 'Ativar a minha conta' (Activate my account) and 'Tem dúvidas em relação à autenticação?' (Do you have doubts about authentication?) with 'Veja as perguntas frequentes' (See the frequently asked questions). At the bottom, there is a link 'Ver mais Informação' (See more information) with a downward arrow.

Useful Link: <http://www.seg-social.pt/inicio>