

How can I update my personal data?

The image shows the user interface of the Social Security Online service (DIRETA). At the top, there are logos for 'SEGURANÇA SOCIAL DIRETA (Social Security Online service)', 'Linha 112', and 'LINHA 112'. A green box highlights the 'Perfil' (Profile) menu item in the top navigation bar. Below the navigation bar, there are several menu items: '(Current account) Conta-corrente', '(Family) Família', '(Employment) Emprego', '(Sickness) Doença', '(Social Action) Ação Social', and '(Pensions) Pensões'. A search bar is also visible.

The 'Perfil' (Profile) menu is expanded, showing the following options:

- (Profile) Perfil
- (Messages) Mensagens
- (Help) Ajuda
- Dados pessoais (Personal data)
- Conta de utilizador (User account)
- Representação (Representation)
- Contactos com a Segurança Social (Contacts with Social Security)
- Documentos de prova (Supporting documents)
- Alterar conta bancária (Change bank account)
- Aderir à Plataforma de Serviços de Interoperabilidade (Access the interoperability services platform)
- Representação legal (Legal representation)

The 'Dados pessoais' (Personal data) section is highlighted, showing two main options:

- Atualizar contactos** (Update contacts): To consult, update and confirm contact details.
- Sistema de alertas** (Alert system): Sending of alerts by email or SMS. This system covers events such as benefits payment.

- To update contact details

In this menu you may consult, update and confirm your personal data: address, telephone number and email address.

You may also print a proof of address.

Any changes you make in your address, telephone number and email address are immediately registered in the Social Security information system.

Please confirm your contact details (Email address/Mobile phone number) using the option **“Ações”** (“Actions”).

By confirming your contact details, you are informing Social Security that these contacts are correct and reliable, and may be used as privileged means of communication.

Contacts to be checked/ confirmed:

- Email address;
- Mobile phone number.

Useful Link: <http://www.seg-social.pt/inicio>