

Order nr. 5793-A/2020, of 26/05

The order determines a **simplified procedure for granting applications and the renewal of residence permits**, providing for exceptionals and temporary measures that are in force for a year in order to quickly resolve the pending processes in SEF.

- If you need to **RENEW YOUR RESIDENCE PERMIT**: the pending decisions of the renewal residence permits will be processed without the need to go in person to a service desk. Soon you may apply your request in SEF's Portal. The residence permit will be sent to your fiscal address after the payment of the corresponding fees; minors are exempt from this fee.
- If you're applying for a **RESIDENCE PERMIT**, with a visa waiver, provided for in paragraph 2 of article 88 (**residence permit for the exercise of subordinate professional activity**) or in paragraph 2 of art. 89 (**residence permit to exercise independent activity or for entrepreneurial immigrants**) of Law No. 23/2007, of 4/07, SEF accepts the documents provided with the letter of interest on the SEF Portal, as long as they are within the valid date.
- With exception for investment activities, if you have **another pending application for a residence permit** at SEF, the procedure will also be simplified; the application process must include the proof of residence purpose.
- If you are a foreigner citizen or an asylum seeker and you have a request pending for regularization of your stay in Portugal up until March 18th of 2020 – as long as it's supported by proof - you'll maintain all the rights provided for in [Order nr. 3863-B / 2020](#), of 03/27: health care, employment, social support benefits, housing and others, while SEF analyses your process.

For more information, you can contact us by phone and/or e-mail:

- **ACM, I.P.** - www.acm.gov.pt | informacoes@acm.gov.pt
- **LAM (Support Line for Migrants)** - 808 257 257 (telephone) or 21 810 61 91 (mobile network), working days from Monday to Friday, from 9AM to 7PM
- **CNAIM of Lisbon** – cnaim.lisboa@acm.gov.pt
- **CNAIM of the North** (Porto) – cnaim.norte@acm.gov.pt
- **CNAIM of Algarve** (Faro) – cnaim.algarve@acm.gov.pt